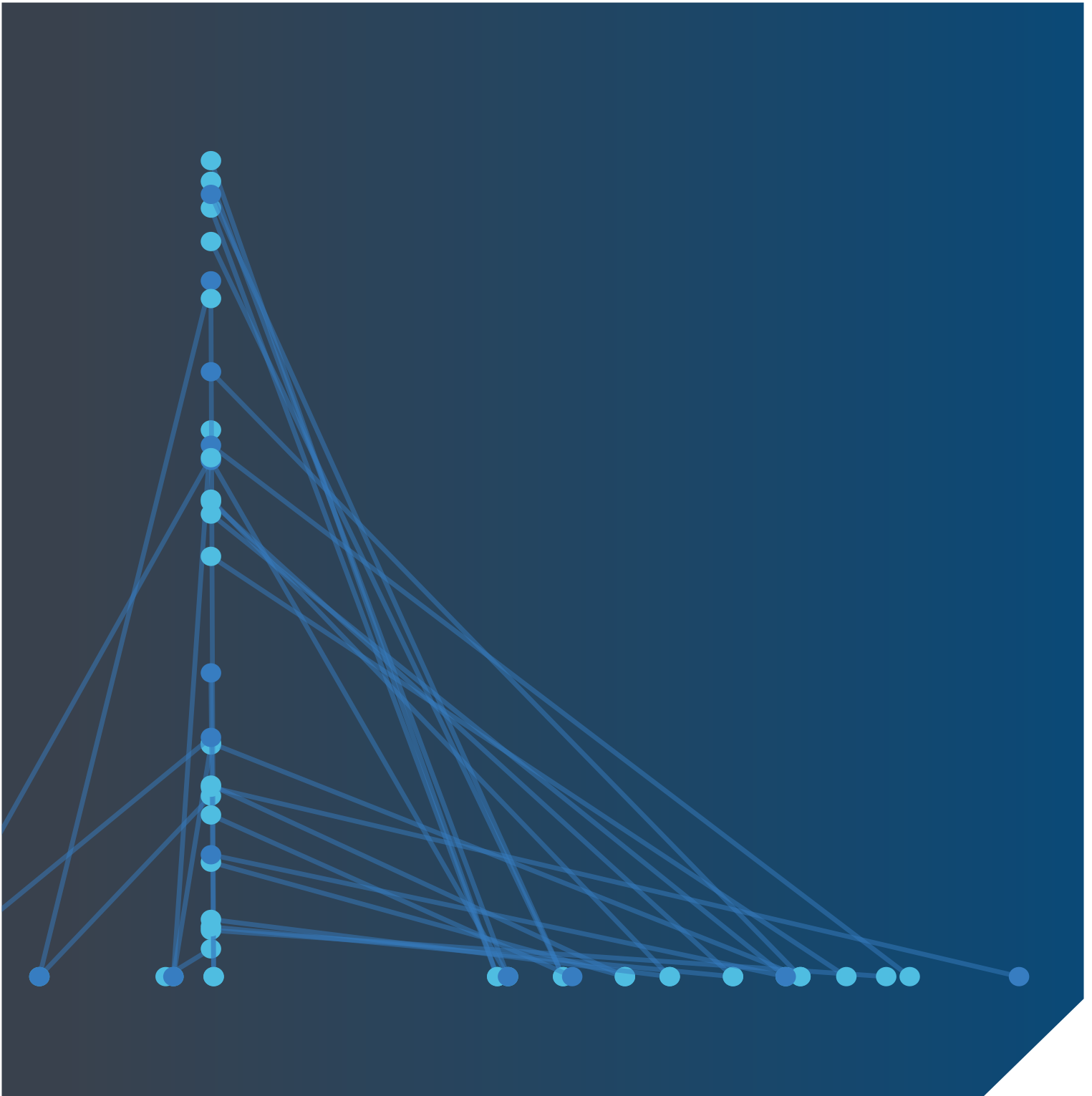


Milliman Dataalytics-Defense

Improve claims defense strategies and reduce costs by unlocking hidden intelligence in your data



OVERVIEW

Cost clarity means better defense strategies

Uncovering patterns and anomalies in your litigation costs shows you what works—and what doesn't. Milliman Datalytics-Defense® analyzes your firm's performance, helping you streamline invoice review, flag questionable line items, reduce costs, and discover best practices that can be applied firm-wide.

THE CHALLENGE

Making sense of litigation costs



- Limited visibility into counsel performance and emerging trends
- Inconsistent litigation management processes among claims professionals and counsel
- Difficulty in accurately estimating case reserves
- Inefficient utilization of expensive resources
- Inability to track and enforce billing and claim guidelines

MILLIMAN DATALYTICS-DEFENSE

Datalytics-Defense highlights



Intelligence

Extract critical intelligence from defense counsel invoices using advanced algorithms.



Efficiency

Achieve speed and efficiency in managing invoices with built-in insurance expertise.



Best practices

Identify and implement best practices across your roster of law firms.



Peer benchmarking

Compare your cost and performance against data from law firms and other insurers.



Predicted vs. actual results

Compare actual and predicted results using advanced statistical modelling.

BENEFITS

What makes Datalytics-Defense different?



Gain comprehensive visibility

Datalytics-Defense automatically aggregates fee and expense records from all vendors involved in the claims-handling process and unlocks hidden intelligence using proprietary data-mining algorithms.



Manage counsel

Analyze law firm performance to optimize relationships. Compare actual outcomes to expected results.



Drive continuous improvement

Use deep, consistent data to identify strategies and firms that deliver the greatest impact. Discover best practices across the organization, improving claim outcomes and costs.



Simplify the workday

Simplify invoicing and automate manual tasks. Take advantage of built-in tools for auditing invoices, monitoring workflow, and reviewing claims management reports—all through a simple, web-based interface.



Managed IT

Reduce administrative overhead with a fully managed software-as-a-service solution—no need for your IT staff to install or manage software.



Stay up to date

Ensure you always have the latest updates and features, with no need to manually patch or upgrade. Datalytics-Defense always puts the latest data and tools at your fingertips.

FEATURES

Datalytics-Defense key features



Workflow management

Facilitate timely invoice reviews and automate manual work with pre-built, customizable workflows that enable your employees to focus on value-added tasks.



Customizable audits

Build your requirements into the audit process for consistency across the organization and improved identification of billing anomalies.



User notifications

Deliver timely and transparent information about required actions, invoice status, and other metrics to improve efficiency.



Meaningful reports

Extract and present critical information to support improved collaboration and data-driven decision making.



Interactive dashboards

Give employees powerful, intuitive tools that democratize insight discovery and ensure maximum value from data across your organization.



Complete integration

Leverage Datalytics to integrate with your payment and document management systems, as well as to centralize access to timekeeper rates and performance insights.

About Milliman

Milliman is a leading consultant to the insurance industry, advising most of the world's largest insurers.

We combine more than 70 years of risk expertise with advanced data analytics and market-leading technology solutions to help our clients:

- navigate increasingly volatile markets;
- drive product innovation and efficiency;
- protect assets from complex and interconnected risks;
- create groundbreaking solutions to some of society's greatest challenges.

With offices across the globe, we have in-depth knowledge of the local regulations in every market we serve, and we actively invest in research to keep our clients one step ahead in a rapidly changing world.



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Every day, in countries across the globe, Milliman works with clients to improve healthcare systems, manage emerging risks, and advance financial security, so millions of people can live for today and plan for tomorrow with confidence.

To learn more, visit milliman.com/datalytics-defense