

## Andrew Naugle

MBA, Principal & Healthcare Management Consultant



### Current Responsibility

Andrew is a principal in the Indianapolis office of Milliman. He joined the firm in 2000.

### Professional Work Experience

Andrew specializes in helping insurers, self-funded employers, provider organizations, and other risk bearing entities with strategic planning and execution in healthcare financing and operations.

During his 25-year career in the health insurance industry, Andrew has consulted with clients on a broad range of topics including:

- Strategic and enterprise transformation initiatives
- Design, evaluation, and improvement of administrative operations
- Federal and State public program strategies and innovation
- Vendor identification and selection, including contracting and performance evaluation
- Implementation management
- Administrative expense allocation and benchmarking
- Writing proposals, articles, speeches, prepared testimony, and marketing copy

He also has considerable experience with public-sector programs such as Medicare, Medicaid, TRICARE, and the VA. He has assisted clients in development of winning proposals for state and federal contracts.

### Education

- BA, English, Wabash College
- MBA, University of Notre Dame

### Presentations and Publications

*Andrew is a frequent author and guest speaker at conferences and professional meetings on health insurance industry trends.*

"Milliman Medical Index." Milliman. (2020).

"Implications of the COVID-19 Pandemic on Health Payer Operations." Milliman Whitepaper. (2020).

"Aligning Higher Performance Through Shared Savings Programs: A Discussion Paper." The Center for Care Innovations. (2014).

"Operationalizing the Marketplace: Building a System that Supports Consumers." Consumer Driven Healthcare and Private Exchange Engagement and Experience Summit. (2014).

"Field of Dreams? Exchanges and Critical Illness Sales." Critical Illness Insurance Forum. (2014).

"Product Development and Communication." Association of Insurance Compliance Professionals 27th Annual Conference. (2014).

"Excess Health Insurance Administrative Expenses," *The Healthcare Imperative: Lowering Costs and Improving Outcomes: Workshop Series Summary*. Roundtable on Evidence-Based Medicine, Institute of Medicine. (2010).

### Affiliations

- Professional, Academy for Healthcare Management
- Member, Board of Governors, Washington Athletic Club

